



City Hall Weekly Highlights

March 26, 2015

To: Honorable Mayor and City Council Members

From: City Departments

CITY MANAGER:

Hamner Avenue Bridge Project: I have received requests to provide an update on the Hamner Avenue Bridge Project. The Lead Engineer on this project from the County of Riverside, which is serving as the Lead Agency, will be at the City Council to provide update on Wednesday, April 1, 2015. Provided below is some background information on this project.

Project Summary

The proposed project will replace the existing structurally deficient and functionally obsolete 73 year old bridge with a new, longer, and wider bridge to provide for enhanced public safety and traffic circulation. The work will include reconstructing approach roadways, providing necessary channel improvements, and multi-purpose trail connecting to existing and proposed regional trails. The proposed bridge improvement is consistent with the 2012-2035 Regional Transportation Plan (RTP) published by the Southern California Association of Governments (SCAG). Widening Hamner Avenue from 2 to 6 traffic lanes, including the bridge over Santa Ana River, has been listed in the SCAG's 2012-2035 RTP.

The County of Riverside is the Lead Agency responsible for planning and project execution; the Cities of Norco and Eastvale are project sponsors responsible for providing local matching funds. County will also assist sponsoring cities to find local matching funds.

Total estimated project cost is \$56.3 million including \$6.5 million of local matching fund.

Highlights

- The Hamner Avenue Bridge is listed on the Federal Eligible Bridge List as structurally deficient with Sufficiency Rating (SR) of 69.3. Any bridge with SR of lower than 80 is eligible for rehabilitation using the federal Highway Bridge Program (HBP) funds
- Even though the SR of the Hamner Avenue Bridge is above 50 which is the threshold for total replacement, it has been determined that it would be most prudent to totally replace the bridge based on cost-benefit analysis
 - Age of the bridge
 - Structural deficiencies
 - Hydraulic deficiencies
 - Need for increased traffic
- The project is currently in Phase 1 which includes planning, preliminary engineering and environmental documentation with the following tasks completed;
 - Prepared limited feasibility engineering, planning, environmental scoping studies and cost analysis for requesting funds through the federal Highway Bridge Program - costs funded by the Cities of Norco and Eastvale

- Funding application submitted to the Federal Highway Administration (FHWA)
- FHWA approved funding application and obligated funds in August 30, 2013
- Prepared the project scope and RFQ to select a consultant for preliminary engineering services
- Selected consultant (T.Y. Lin International) to provide engineering services for the development of the project from environmental clearance through construction.
- Phase 2 will consist of final preparation of plans, specifications, estimates, property acquisition and bidding
- Tentative Project Time Line is as follows:
 - Planning and Environmental Documentation 2013/2014 - 2017/2018
 - Plans, Specifications and Estimates 2017/2018 – 2019/2020
 - ROW 2017/2018 – 2018/2020
 - Construction 2020/2021 – 2023/2024

ECONOMIC DEVELOPMENT:

Housing: The Economic Development Consultant and contract Housing Specialist presented information on the City's reinstated housing programs at an informational meeting held at the Rose M. Eldridge Senior Center on March 25. In addition to the Utility Bill Assistance Program for seniors, staff presented information on the Emergency Repair Grant, Home Improvement Grant and Deferred Payment Loan (DPL) for homeowners requiring financial assistance. The response was very enthusiastic.

EDAC: The Economic Development Advisory Council (EDAC) voted unanimously to recommend that the City of Norco host "Bulls, Barrels, Brats & Beer," a one-day barrel racing and bull riding event on October 11, 2016. If successful, the event will be held annually the second Saturday in October, with a five-year goal of bringing a sanctioned Professional Bull Riders (PBR) event to Horsetown USA. A detailed budget was presented that supports the financial viability of the event.

FISCAL AND SUPPORT SERVICES:

Bill Processing: Staff mailed out 1,964 utility bills to Group 3 customers. We also mailed out 264 delinquent notices to Group 2 utility customers that had not paid their bill on time. On Tuesday, a courtesy door tag was hung at the door of customers that were delinquent in Group 4 by Public Works notifying 52 customers that if they did not pay on Tuesday, their water services would be shut off on Wednesday. By Wednesday, 4 customer's water was shut off for nonpayment; 4 customer's water services were restored the same day and no customer's water remained shut off.

Business License and Cash Receipts: There were 11 new business license applications received during the week and 3 renewal applications. Staff processed a combined total of 1,521 cash receipts from the building counter, Parks and Recreation, utility customers and other miscellaneous accounts receivables totaling \$377,621.

Miscellaneous Accounts Receivable: A total of 2 miscellaneous accounts receivable invoices were sent to individuals/agencies totaling \$22,111.74. Miscellaneous accounts receivable invoices are sent to bill for EMS services, hydrant meter billing, damage to City property, encroachment permits, loan payments, trash billing to California Rehabilitation Center and any other services provided by the City other than utility billing and business licenses.

PARKS, RECREATION AND COMMUNITY SERVICES:

DPSS Workforce Connection: Staff is working with Employment Services Counselor from the County of Riverside, Department of Public Social Services DPSS Workforce Connection to provide volunteers to the City. This program is for DPSS customers who are receiving cash aid gain transferable skills that they can use to obtain employment.

Youth Basketball: Boys and girls youth basketball all-star teams enter the Southern California Municipal Athletic Federation (SCMAF) Tournament this weekend. Three boys' teams and one girls' team will represent Norco, Horsetown USA! Good luck to the athletes!

Youth T-Ball: Practices started this week and Opening Day will be held on Saturday, April 4, 2015 at Parmenter Park. A big "THANKS" to all the volunteer coaches!



Easter Egg Hunt: Staff is finalizing plans for the annual Easter Egg Hunt being held on Saturday, April 4, 2015 at 10 a.m. at Wayne Makin Sports Complex. Donations are still being sought to cover the costs associated with this event.

Wee People Playschool: Wee People class picture days were held this week with Lifetouch Photography.

UNITY: Staff attended the UNITY general meeting on Thursday, March 26, 2015 at the Corona Public Library.

Rose M. Eldridge Senior Transportation Program: Staff has received preliminary notice that the Rose. M. Eldridge Senior Transportation Program has been recommended funding through Measure A through the 2015 Specialized Transit Call for Projects. This year's Call for Projects is intended to cover 3 years of funding and is equivalent to what we are currently receiving. Below is the agency's recommended award pending final approval by the Commission next month scheduled on April 9, 2015:

- Year 1 Measure A Recommended Award: 60,000 Year 1 Required Minimum Local Match: 30,909
- Year 2 Measure A Recommended Award: 60,000 Year 2 Required Minimum Local Match: 30,909
- Year 3 Measure A Recommended Award: 60,000 Year 3 Required Minimum Local Match: 30,909

It is anticipated that after Commission approval, agreements will be mailed out for contract execution in order to begin projects on July 1, 2015.

Housing Programs: An informative meeting was held at the Rose M. Eldridge Senior Center on Wednesday, March 25, 2015 from 2-3:30p.m. which provided residents details on the Housing and Utilities Assistance Program. Approximately 20 residents were in attendance.

Legal Advice for Seniors: Inland Counties Legal Services provided seniors free legal advice and counsel on Thursday, March 26, 2015 by appointment only.

Party Pardners: "A Hoppin' Affair" will take place on Friday, March 27, 2015. Activities include dancing and a special visit with the spring bunny!

George Ingalls Equestrian Event Center

- George A. Ingalls Veteran's Memorial Plaza Open * 10 a.m. to Dusk, Please enter through Gate 5 off of Crestview just south of Sixth Street.
- The AlpacaFest West Show took place this past weekend and was a great success. Our hotels were full with many new visitors coming to visit our town. The Alapca Breeders of Southern Californian will be returning to Norco in March 2016 for another ALPACA Event.
- The Ocean View Australian Shepard Club held a 2- Day Dog Show at Pikes Peak Park this past weekend and will be returning in 2016.
- March 22nd , Sunday, Corona Music & Arts Recital at Nellie Weaver Hall
- March 23rd Open Recreational Riding closed due to clean up after special event.
- State of the City Address and Taste of Norco will be at Nellie Weaver Hall Thursday, March 26th. Taste of Norco starts at 5:30 pm and the State of the City presentation commencing at 7 p.m.

- Equine Industry Symposium, along with an expert speaker panel, will share essential business tools to help anyone in the equine industry become more successful. The event will be held at Nellie Weaver Hall Friday, March 27th from 8 am to 5 pm.
- Hock's & Horn's Team Roping to be held Saturday, March 28th at Moreno Arena from 8 a.m. - 5 p.m.
- Open Recreational Riding will be open at the Clark arena from 10 a.m. to 3 p.m., M- W, March 30th – April 1st.
- Norco Horseweek Pageant Practice at Moreno Arena from 6 p.m. to 8 p.



Parks and Building Maintenance Services

Buildings

- Staff replaced and installed some new “No Parking” signs at Station 57.
- Busy Bee replaced the door latch on the restroom at Parmenter Park.
- Staff replaced about 20 light bulbs on the patio lights around the buildings at Wayne Makin. Each patio light has its own light sensor, so we are checking the sensors to see if they are functioning correctly.
- Staff completed the door security at the Community Center after the break-in last week.
- Staff received notice of possibly someone who was homeless living under the old “Historical Society” trailer. After inspecting the area, it was determined that the problem wasn't the homeless, but more likely the wind. Staff replaced the skirting for now, but there is too much rot there to deal with, and this will probably happen again. We already have “No Trespassing” signs placed around the area.
- This week Superintendent Henk Koke did a structure inspection with our insurance carrier. This is a PERMA Insurance Assessment for all the City structures.

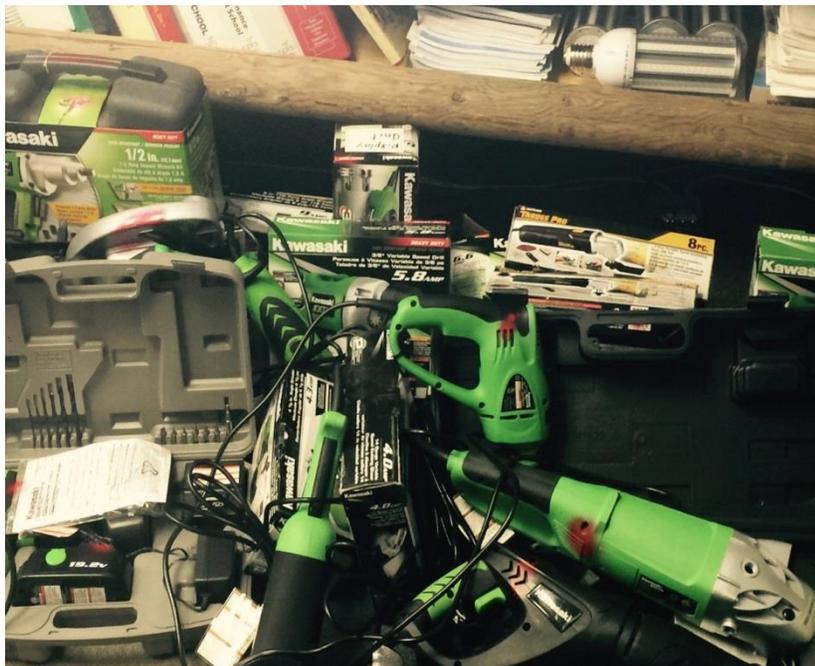
Parks

- T-Ball will be starting this weekend at Parmenter Park. Staff has been locating the pegs to place the bases into position and getting the ball field ready.
- Valley Crest has had their sub-contractor working on the rodent problems at all the sports parks.
- Pikes Peak Park had a water leak reported last week. It was a valve by the basketball court and has been repaired by Valley Crest.
- Valley Crest repaired the arena gate at Hawks Crest Park.
- Valley Crest has again repaired the backflow at Wayne Makin due to someone vandalizing them. This was two repairs in one week of the same type.
- Valley Crest repaired a valve and a main line leak at Shearer Soccer Field this week.
- Valley Crest has been working on the second punch list for the Landscape Maintenance Districts. They are almost caught up on this work, and are back at their regular schedule.

Other Interests

Public Art Work: There was a meeting this week with the sculptor doing the art work at Ingalls Equestrian Center. Ricardo Breceda met with Brian Petree, Henk Koke, Corin Holder, and Linda Dixon. This meeting was to discuss placement of some of the art work coming to Ingalls.

Tools Donation: Tractor Supply donated tools to both Public Works and the Parks and Buildings Department. These were welcomed by both departments, as there were quite a lot of tools. Tractor Supply has been a friend to the City since the day they opened their doors here in Norco.



Animal Control Services

- Animal Control Services confiscated nine horses on a Pos. PC597 case.
- Superintendent Frank Scagnamiglio picked up a 4ft long red diamondback rattlesnake out of a back yard on the 1500 block of Andalusian.

PLANNING DEPARTMENT:

Special Events:

- 3-3 to 5-3: Relay for Life event advertising signs, 4 locations
- 3-28: Carriage and harness show, 960 Sixth St. (parking lot)
- 3-28: Food truck or BBQ, 1780 Town and Country Dr. (parking lot)
- 3-29: Truck show, 3321 Hamner Ave. (parking lot)

Planning Applications:

- SIGN PERMIT: Replacement wall sign, 1983 Hamner Avenue (Browning Dealership)
- SIGN PERMIT: New wall sign, 1161 Hidden Valley Parkway (State Farm)
- SIGN PERMIT: New wall signs, 517 Parkridge Avenue (Dept. Social Services)
- SIGN PERMIT: New wall sign, 3699 Hamner Avenue (Pepper Chinese Food & Grill)
- 2 CUP applications for accessory buildings submitted this past week, the date for PC hearing is not known yet.
- 1 CUP application for a children's indoor playground, the date for PC hearing is not known yet.

Planning Activities:

C-4 Zone (Sixth Street): An update staff report will be on the April 8 PC meeting to summarize work that had already occurred with the CC/PC Working Group and the Planning Commission regarding revamping the C-4 zone. A lot of input and progress has been made so that finishing a recommendation to the CC should come fairly quickly.

A-1 Bed & Breakfast: An update and progress report was presented to EDAC regarding the concept of allowing bed & breakfasts with on-site horse stabling as an allowed use in the A-1 zone and what the PC input has been so far. The EDAC voted to have a meeting with its Hospitality Development Group and the Planning Director to formalize a recommendation to the PC.

Project Review Board (3-19) Follow-Up: Office plaza on Hamner Avenue - applicant did not show. This PRB meeting has been re-scheduled for April 8, 2015.

Business Process Advisory Group – Code Enforcement Procedures: A draft update to the current City Administrative Policy regarding Code Enforcement Procedures has been completed along with a flow chart of responsibility (and process) for the different types of code compliance cases. These will be presented to the Business Process Advisory Group but the date for that meeting has not been set yet.

Browning Chrysler, Jeep, Dodge: A minor architectural improvement project was approved by staff to add an arched main entry to the southwest corner of the existing showroom (facing Hamner and Second) with a new sign.

Code Compliance Updates:

2014 Total code cases: 328

2015 Total code cases: 83

Open cases: 52 (+36 carry-over cases from 2014 = 88 total cases open)

New cases: 6

Citations issued: 5

Closed cases: 3

Yard sale signs removed: 22

- Attended monthly Norco Quality of Life Group Meeting.
- Assisted Animal Control on an animal seizure warrant.

PUBLIC WORKS DEPARTMENT:

Field Ops:

- Staff cleared weeds and debris on Sixth Street in preparation for the upcoming Horse Week Parade.
- Staff installed four sections of trail fence at the 700 block of Seventh Street.
- Staff replaced a leaking curb stop at 2206 Riding Ring.
- Staff repaired the 12" water main in front of 140 East Street.

Hydrant Repairs/Maintenance: The 1957 Rensselaer dry barrel fire hydrant located in front of 1088 Seventh Street has been upgraded and replaced. The existing fire hydrant was found to be non-operational during a routine system check by CalFire. Norco Field Operations staff determined the existing fire hydrant assembly to be non-repairable and in need of relocation. After scheduling and executing a notified mainline shutdown, the existing 1957 hydrant assembly was removed by Norco staff, a new hydrant lateral was custom welded to relocate the hydrant from the middle of the horse trail and a new wet barrel hydrant assembly with a break away safety check valve was installed in accordance with current Norco water standards.

Potable Water Production Site Maintenance/Repair:

- Staff installed rebuilt 10" production meter at the Reservoir #4 booster station
- One of the 50 horse power booster pumps located at the Norco Hills potable water booster station required repairs. The bearings, mechanical seals and the impellor wear ring had become worn and the pump was losing efficiency resulting in flow rates of only 625 gallons per minute thru pump 1. With the assistance of Riv-Or pump company staff removed pump 1. Riv-Or then replaced the worn pieces in their shop, returned the pump to the site and staff assisted in reinstalling and aligning the pump assembly. Flow has been restored to 810 gallons per minute thru pump one.

- The new connection to the CDA water line being installed thru Eastvale to the Chino Desalter has been constructed. The upgraded connection point is being constructed at Norco's well sites located north of Limonite Avenue in Eastvale. When finished the water line and connection point will allow Norco's production operators greater flexibility in the introduction of cold potable water to Norco's residents.

Sewer collection system and lift station maintenance/repair

- The pumps at the Corona Avenue lift station were cleared of multiple clogs caused by "flushable" wipes. The so-called "flushable" wipes do not degrade in the sewer system and are commonly responsible for clogs and stoppages at sewer pumping stations both in town and throughout California. The area served by the Corona Avenue lift station will be receiving a hand carried notice advising them that flushable wipes cannot be introduced to the sewer system without consequences that will likely result in downstream blockages and potential overflows.
- Using our "On Call" contractor, the sewer lateral that serves 1624 Hillside Avenue was repaired. A pipeline joint located adjacent to the 30" water mainline had become offset, resulting in soft blockage of the customer's sewer lateral. The ductile iron pipeline installed under the 30" water main has been properly reset, and the joint repaired.
- The pressure sensors that read the sewage level in the lift station located on Old Hamner Road failed. Without operational sensors the lift station cannot read the sewage level and does not receive a command to pump out the station resulting in eventual overflows of raw sewage. Staff became aware of the atypical run patterns and level indications prior to an overflow condition via the SCADA system. Staff has replaced the sensor in the wet well requiring multiple confined space entries into the hazardous atmosphere.

DG placement at the following locations:

- North east corner of 3rd and Valley View
- 4681 Bluff
- 4931 Roundup
- Alhambra at River Ridge

BUILDING AND SAFETY:

- 21 Permits Submitted
- 8 Permits Issued
- 36 Inspections Performed
- 1 Commercial C of O Issued
- 2 Stop Work Notice Issued

ENGINEERING:

Santa Ana Regional Interceptor (SARI): Staff oversaw the construction of their design for the sewer bypass of the SARI's discharge into the City's collection system. Currently this discharge is being routed to both the City of Corona and WRCRWA for treatment but will ultimately be routed to WRCRWA once completion of plant expansion is complete.

NORCO SHERIFF'S DEPARTMENT:

“Gridlock” Citizen Traffic Complaints: The Norco Sheriff’s Office has received a number of citizen complaints regarding drivers who enter intersections when there is no available space or room to proceed and subsequently block traffic from opposing lanes. This is a violation of California vehicle code 22526 as discussed below:

22526. (a) Notwithstanding any official traffic control signal indication to proceed, a driver of a vehicle shall not enter an intersection or marked crosswalk unless there is sufficient space on the other side of the intersection or marked crosswalk to accommodate the vehicle driven without obstructing the through passage of vehicles from either side.

(b) A driver of a vehicle which is making a turn at an intersection who is facing a steady circular yellow or yellow arrow signal shall not enter the intersection or marked crosswalk unless there is sufficient space on the other side of the intersection or marked crosswalk to accommodate the vehicle driven without obstructing the through passage of vehicles from either side.

The Norco Sheriff’s Office would like to ensure the citizens of Norco drive safely and responsibly by obeying all traffic laws. If you have any questions regarding this issue, or any other traffic related questions, feel free to call us at (951) 270-5673. Traffic concerns can also be sent via email to traffic.concerns@ci.norco.ca.us

Probation Compliance Sweep: On Friday, March 20, the Norco Sheriff’s Office conducted a probation compliance sweep at several residences within the City of Norco. The intent of this operation was to verify subjects placed on probation through the criminal courts were in compliance with the terms and conditions of their probationary status. The operation resulted in 6 arrests as follows ([press release issued](#)).

The following people were arrested for violating their probation and were booked at the Robert Presley Detention Center:

- Chrissy Fyke-age 34
- Dwayne Haw-age 33

The following people were arrested for misdemeanor charges:

- Shawna Larson-age 41
- Noell Comfort-age 34
- Daniel Norman-age 47
- Bridget Elenes-age 42

Riverside County Sheriff's Department: "We Remember: A Night for Veterans:" The Riverside County Sheriff's Department has a longstanding and very proud history in supporting our Veterans. Many of the Sheriff's Department's members are former members of the U.S. Armed Forces that served on active duty, and now serve our local communities in the various ranks and classifications throughout our organization. In addition, many members of the Riverside County Sheriff's Department continue their service to our country and our local communities as military reservists, and many are retired from the military, including **Sheriff Stan Sniff**.

In support of our Veterans, the Riverside County Sheriff's Department is pleased to announce the upcoming charity fundraiser We Remember: A Night for Veterans. U.S. Vets, a 501(c)(3) charitable organization, is the beneficiary of this event. Sheriff Stan Sniff will be the featured keynote speaker that evening, and the following day will be honored as this year's Grand Marshal of Riverside's Veteran's Parade. The funds raised at this April 17th "U.S. Vets" event will help Veterans and their families transition into civilian life by providing housing and other valuable services.

We encourage everyone to come out and join us and show support for our Veterans by attending We Remember: A Night for Veterans on Friday, April 17, 2015 at the Canyon Crest Country Club in Riverside starting at 6:00 PM.

Additional information can be obtained by contacting Jennie Ebbesen at (951) 274-7905 or going to: <http://www.usvetsinc.org/information-center/calendar/events/we-remember-a-night-for-veterans/>



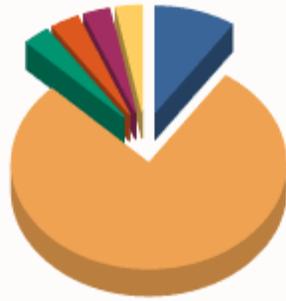
NORCO FIRE DEPARTMENT (CAL FIRE):

AlpacaFest West Show: On March 21st, Fire personnel welcomed the Alpacas to Norco this last week. Working in partnership with other city staff we were able to work behind the scenes and ensure this event was safe and successful. As usual a few last minute changes were suggested by our staff to ensure things went off without a hitch. We were able to pull out some caution tape to help cordon off a BBQ from the public and even helped repair some extension cords with electrical tape until they could be replaced. As always, we work to prevent hazardous conditions as a part of our dedication to the public safety of the residents and businesses of Norco.

See Fire Department statistics on the following pages.

Response Activity – Norco

Incidents Reported for Date between 3/19/2015 and 3/25/2015 and Norco City



False Alarm	3	9.4%
Medical	25	78.1%
Other Misc	1	3.1%
Public Service Assist	1	3.1%
Ringing Alarm	1	3.1%
Traffic Collision	1	3.1%
Total:	32	100.0%

False Alarm	3
Medical	25
Other Misc	1
Public Service Assist	1
Ringing Alarm	1
Traffic Collision	1
Incident Total:	32

Riverside County Fire - Norco

Weekly Activity Report

3/19/15 to 3/25/15

	CITY
Activity Totals	Norco
Plan Reviews	TOTAL NORCO
All Plan Reviews	10
INSPECTIONS	
	Norco
Annuals	4
New Construction	2
Re-inspection (annual's)	12
Title 19 Inspections	2
Business License Review	
C of O's	1
Weed Abatement	3
TOTAL	
MEETINGS & OTHER	
	Norco
Meeting	2
Training	
Special Inspections/Events	1

Weekly Prevention Activity Report- Graph Summary

