



City Hall Weekly Highlights

June 16, 2016

To: Honorable Mayor and City Council Members
From: City Departments

CITY MANAGER:

Jobs Available at California Rehabilitation Center: The California Rehabilitation Center (CRC) in Norco has several non-custody support staff job openings available. These positions are in plant operations and food service including plumbers, carpenters, engineers, maintenance mechanics and groundskeeper staff. For more information, please visit their website at www.cdcr.ca.gov. This information was released by Warden Tampkins during a Citizens Advisory Committee (CAC) meeting between City, LNCF and CRC officials. During the CAC meeting, City and LNCF officials were also briefed on other initiatives at the prison including their efforts to gain American Correctional Association Accreditation.

CITY CLERK:

Norco Community Town Hall Meeting – July 25, 2016 – Save the Date! The Town Hall Meeting, held at Nellie Weaver Hall beginning at 6: 30 p.m., will be hosted by RURAL. Residents will hear updates from City staff, public safety personnel, regional agencies, community organizations, and more.

ECONOMIC DEVELOPMENT:

Business Appreciation: At its meeting of June 15, 2016, the City Council recognized Valley Cities Fence, the latest honoree in the City's Business Appreciation Initiative. This program, established by Mayor Bash, recognizes enterprises making meaningful contributions to the community, whether Fortune 500 corporations or mom-and-pop merchants. The Economic Development Advisory Council (EDAC) nominates local businesses to be honored, and a page in the Economic Development section of the City's website pays tribute to them. The next honoree will be selected at the EDAC meeting of June 28, 2016.

Hospitality Industry: CBRE Hotels, the nation's leading hospitality research organization, has reported that 2015 was another strong year—continuing a five-year trend—for the hospitality industry. Revenue for available rooms in 2015 increased 6.3 percent over the prior year, and another all-time record occupancy level for American hotels is forecast for 2016. Norco's Hampton Inn and Fairfield Inn by Marriott are significantly outperforming national occupancy rates, thanks in part to robust attendance at SilverLakes and Ingalls Equestrian Event Center. Staff is currently communicating with several reputable hotel developers exploring sites in Norco.





Historic Preservation: At its meeting of June 15, the City Council designated the Community Center, originally constructed in 1924, as a local historical landmark pursuant to a recommendation of the Historic Preservation Commission. Designating structures as local landmarks not only connects residents to their community's rich history, but is a major step towards ensuring the preservation of Norco's architectural and cultural heritage.

FISCAL AND SUPPORT SERVICES:

FY 16/17 Budget: City Council approved the Fiscal Year 2016-2017 operating budget as well as the capital improvement budgets. Some of the changes that will impact employees include an additional 2% retirement contribution (salary deduction) to CalPERS effective on the payroll ending July 15. All City of Norco employees will be paying 8% of salary towards retirement costs. In addition, all employees will be receiving a 3% increase in their salary effective July 1.

New Trash Rates and Fees: Effective July 1, Waste Management adjusted its rates by an increase in the annual Consumer Price Index (CPI) from January 2015 to January 2016 of .91 percent. Additional fee increases include: Solid Waste Disposal Cost-Riverside County tipping fees (.74 cents per ton), Residential Recycling Fee (.40 cents increase a month), Green Waste Disposal Cost (.50 cents increase a ton), Manure Disposal Cost (.50 cents increase per ton) and Scout Fees increase by \$8.22 per month. Also, effective July 1 the City of Norco fees were adjusted by the CPI from February 2015 to February 2016 of 2.4%.

Bill Processing: Staff mailed out 1,528 utility bills to Group 1 customers and assessed penalties to 408 delinquent accounts totaling \$6,946. Staff mailed out 217 delinquent notices and billed for tag fees totaling \$3,472 to Group 4 utility customers that had not paid their bill on time.

Business License and Cash Receipts: There were 11 new business license applications and 48 renewal applications during the week. Staff processed a combined total of 1,451 cash receipts from the building counter, Parks and Recreation, utility customers and other miscellaneous accounts receivables totaling \$437,241. Last week 3,269 business license renewals were mailed out to businesses and we are anticipating on receiving a large number of renewals beginning next week. Please pay your business license renewals by July 31st to avoid late penalties.

Miscellaneous Accounts Receivable: A total of 25 miscellaneous accounts receivable invoices were sent to individuals/agencies totaling \$31,828. Miscellaneous accounts receivable invoices are sent to bill for EMS services, hydrant meter billing, damage to City property, encroachment permits, loan payments, trash billing to California Rehabilitation Center and any other services provided by the City other than utility billing and business licenses.

PARKS, RECREATION, AND COMMUNITY SERVICES:

Astronomy Nights in Norco took place on Tuesday, June 14, 2016 at the Corydon Staging Area. This event was free to the public and provided the opportunity for participants to learn about astronomy through an interactive display of telescopes. Riverside Astrological Society outreach volunteers provided this event and continue to work hard to successfully educate and enlighten the local community, and provide a growing and nurturing environment to those who want more than just a casual look into the cosmos. Approximately 75 people were in attendance.



Wee People Playschool was closed this week for summer break. New session begins Monday, June 20, 2016. Signups are being accepted. For information on this program for 3-5 year olds, please call Recreation Coordinator Chrystal Foster at 951.272.1619.

Kidz Summer Camp enjoyed fun at “Camp KikiWaka Week!” Kids ages 5-12 years old enjoyed camping themed crafts and activities such as making s’mores play dough, glow stick lanterns, nature painting and glow stick bugs. Campers also enjoyed a bowling fieldtrip! If you would like to sign your child up for some summer fun, please contact Recreation Coordinator Chrystal Foster at 951.272.1619.

Seniors took a garden adventure to two nurseries this week to purchase plants. Upon return to the Rose M. Eldridge Senior Center, they had an indoor “planting party” where participants planted in unique containers other than traditional pots.

Donation: At the June 15th City Council meeting, Pastor Rene Parish of Beacon Hill Assembly of God presented a check in the amount of \$20,000 for the Party Partners Program. This generous donation will allow us to continue to offer the successful programs that benefit our special needs adults.



George Ingalls Equestrian Event Center

- George A. Ingalls Veteran's Memorial Plaza is open daily from 10 a.m. to dusk.
- Weekly Community Barrel Racing is scheduled Thursday, June 16th.
- Open recreation riding is open Wednesday, June 13th, June 14th
- Norco Ranglers Gymkhana show scheduled Saturday, June 18th at Moreno arena
- Rebuilding Warriors is presenting a Service/Companion K9 named Delta on Saturday, June 18th to U.S Army PFC Thomas O'Donnell who served 2 years, infantry and Saturday, June 25th U.S. Air Force Tsgt Pablo "Chico" Romero served 22 years, Weapons Loader, 2A571 Aircraft Mechanic for KC-135/ F-16/ F-15/ A-10 will be presented K-9 Jet. Both presentations will take place at the George Allan Ingalls Veterans Memorial Plaza at 10 a.m.
- Saddle & Harness Buggy/Wagon show Sunday, June 19th at Clark arena

For Immediate Press Release

Rebuilding Warriors is a 501(c)3 Non-Profit organization providing highly trained and socialized Service/Companion Dogs to Honorably Discharged Veterans, diagnosed as Amputees as well as those with PTSD (Post Traumatic Stress Disorder), and TBI (Traumatic Brain Injury). These service dogs have proven to be great therapeutic relief for those suffering from the emotional side effects of warfare.

In an effort to help spread awareness about Rebuilding Warriors' mission and what they do for Veterans, we wanted to give you the opportunity to cover this feel good story on your local news segment.

Rebuilding Warriors will be presenting Service K9 Jet to U.S. Air Force Veteran Chico Romero at the George Ingalls Veteran Memorial Plaza.

U.S. Air Force Veteran Chico Romero

Service K9 Jet with Trainer Nelson Miller

Service K9 Jet

Questions or concerns, please contact: Jeff Anderson: 951-235-6969

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U.S. Army Veteran Thomas O'Donnell

Service K9 Delta

Service K9 Delta

Questions or concerns, please contact: Jeff Anderson: 951-235-6969



Service K9 Jet with Trainer Nelson Miller

Date and Time:
Saturday, June 25, 2016 at approximately 10:00 a.m. (we will be at the facility at 9:40 a.m.)

Address:
3737 Crestview Ave
Norco, CA 92860
(At the corner of Sixth Street and Crestview)



Service K9 Jet

Questions or concerns, please contact: Jeff Anderson: 951-235-6969



Service K9 Delta

Date and Time:
Saturday, June 18, 2016 at approximately 10:00 a.m. (we will be at the facility at 9:40 a.m.)

Address:
3737 Crestview Ave
Norco, CA 92860
(At the corner of Sixth Street and Crestview)

Questions or concerns, please contact: Jeff Anderson: 951-235-6969



U.S. Army Veteran Thomas O'Donnell



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PUBLIC WORKS:

Potable Service Line Repairs

- 2320 First St – For the safety of crews and traffic, a full closure of Pacific Ave from Parkridge to Mountain was necessary to replace the service that crossed both lanes of travel. The existing service was deteriorating and was composed of both poly and galvanized sections. A new copper service and brass fittings was installed.
- 1460 Hilltop – vacuum excavated and repaired leaking 1” poly service
- 3527 Bluff St – Repaired customer side PVC due to recent installation of the new transmission line and service relocation
- 3540 Southfork - vacuum excavated and repaired leaking 1” poly service

Potable Water Meter Repairs

- 1052 Seventh St - attached portable programmer and linked meter to AMI system, confirmed register is operational
- 979 Seventh St - attached portable programmer and linked meter to AMI system
- 3846 California – confirmed register is operational and service locked off
- 4044 California - attached portable programmer and linked meter to AMI system
- 892 Sixth St - attached portable programmer and linked meter to AMI system, confirmed irrigation service is on and register is operational
- 943 Fifth St - attached portable programmer and linked meter to AMI system, confirmed register is operational
- 281 Buckskin – Replaced register, attached portable programmer and linked meter to AMI system
- 1131 Sixth St - attached portable programmer and linked meter to AMI system, confirmed register is operational
- 1331 Fifth St - attached portable programmer and linked meter to AMI system, confirmed register is operational
- 4160 Mt Blanc - attached portable programmer and linked meter to AMI system, confirmed register is operational
- 2083 Alhambra St - cleared system alarms on end point, attached portable programmer and linked meter to AMI system
- 1429 Barnhart Ln - Replaced register, attached portable programmer and linked meter to AMI system
- 3364 Western Ave - cleared system alarms on end point, , attached portable programmer and linked meter to AMI system
- 1740 Detroit St - attached portable programmer and linked meter to AMI system
- 5555 Hamner Ave – attached portable programmer and linked meter to AMI system, wrong MXU recorded
- 5555 Hamner Ave - attached portable programmer and linked meter to AMI system
- 5555 Hamner Ave - attached portable programmer and linked meter to AMI system, wrong MXU recorded
- 3861 Center Ave – reattached MXU to antenna

Collection System Maintenance

- Oldenburg Lift Station – New floats and bubbler system installed
- East Lift Station – Cutover to the new SCADA system, including new bubbler system and floats

- West Lift Station – Cutover to the new SCADA system; Replaced conduits for floats from wet well to control panel. Installed new floats and bubbler system
- Parkridge Lift Station – Station was experiencing electrical problems, regained control of pumps and was returned to normal operation

Street Signs

- Three new “No Parking in Horse trail” signs installed on Valley View Ave between Seventh St and River Dr
- Assisting Riverside Sherriff Department, trying to resolve a quality of life issue for residents living on or near Cross Rail Lane in the City “No Parking Anytime” signs were installed between Friesian and Andalusian. . Posting the signs and enforcement from RSO will most likely help alleviate loitering and criminal activity.
- Crestview – Median sign replaced that was previously hit by vehicle.

Sidewalks

- 1787 Hamner Ave – Asphalt temporarily added to a section of sidewalk that had lifted, mitigating a safety hazard.

Trail Fence

- With help from Cal Fire crews fence removal for the Bluff vinyl project was started.

Weed Abatement

- Utilizing the work release program:
 - Clean-up completed on North Dr
- Cal-Fire Crews completed Valley Dr between Friesian and Crestview

Special Notes

- Afterhours crews assisted RSO with the set up and removal of a DUI Checkpoint located on Hidden Valley at Corona Ave
- Asphalt ramps were temporarily built to allow access onto the fields at RCC for the Founders Day Ride and 5k

PLANNING DEPARTMENT AND BUILDING DIVISION:

Approved Special Events:

- 6-1-16 to 12-1-16: Extensions for temporary food preparation and service modulars (SilverLakes)
- 5-16-15 to 6-16-19: Anniversary Event sign, 1999 River Road (Stater Bros.)
- 5-16-15 to 6-16-19: Anniversary Event sign, 2790 Hamner Avenue (Stater Bros.)

Planning:

- A Project Review Board meeting was held on Wednesday, June 15, 2016.
- Staff attended a workshop sponsored by the Southern California Association of Governments discussing demographic trends and an anticipated housing crises for the millennial generation that, because of the economy, have been unable to establish careers and are now being squeezed out of the housing market.

Building Division:

Permit Applications:	35	(4 commercial, 31 residential)
Building Permits Issued:	22	(2 commercial, 20 residential)
Valuation of Construction:		\$ 2,787,415.51
Building Fees Collected:		\$ 70,496.08
Field Inspections:	35	
Stop Work Notices:	1	

Code Enforcement:

	2015	2016
Total Cases:	313	140
Open Cases:	31	99 (68+31 carry-over from 2015)
New Cases:		14
Cites Issued:		6
Closed Cases:		6
Yard Sign Removal:		27

FIRE DEPARTMENT / CAL FIRE:

Commercial Structure Fire: CAL FIRE/ Riverside County Fire responded to reported commercial structure fire at the Loco Burrito on Hamner. The first arriving Engine Company found the occupancy completely charged with smoke. Crews made entry to find an extinguished fire on the cook top. Company's systematically checked the rest of the occupancy for extension. The fire did extend to the roof through the vent pipe. Crews were able to quickly extinguish the fire and access the attic to confirm no additional extension.



SNAKE SAFETY

From March through the beginning of November, you have a chance of seeing a snake. When snakes first appear after a long winter, they are looking for a meal and then a mate. As temperatures increase through spring through the end of summer, you may occasionally encounter snakes in your yard and during outdoor activities. By following these guidelines, you can keep your family more safe and secure from snakes.

How can I look out for snakes?

Look around! Never step or put your hand where you cannot see, and avoid wandering around in the dark. Step on logs and rocks, never over them, and be especially careful when climbing rocks or gathering firewood. Check out stumps or logs before sitting down, and shake out sleeping bags before use. Be careful when stepping over the door-step as well. Snakes like to crawl along the edge of buildings where they are protected on one side.

What do I do if I see a snake?

Walk, don't run! Take two steps backward and watch where the snake goes, then calmly turn around and leave the snake alone, or contact a professional to remove the snake. Do not kill the snake. Never get close to a snake to get a better look.

How can I keep snakes away from my house and yard?

Keep grass and vegetation cut short. Trim shrubs and bushes so you can see the ground under them. Remove debris piles immediately (branches, leaves, boards, logs). Cut low limbs (keep them three feet above the ground). After cutting down a tree, remove the stump - do not leave it to rot and provide hiding and nesting places for snakes. Do not store fireplace logs on your back porch or in your backyard. Seal off spacing under A/C slabs, landscaping rocks, etc. Trim borders along sidewalks and flower gardens to no more than six inches wide. Store any flat items; such as plywood; in a standing position 4 to 8 inches above the floor or ground.

What should I do if someone is bitten by a snake?

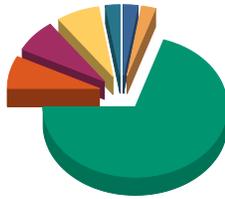
If you know the snake is venomous, remove any constricting jewelry, watches, clothing, etc. Keep the bite victim calm, and the injured limb still as you would a strain or break. Clean the bite area thoroughly; if time to the hospital isn't delayed. CALL 9-1-1 and seek medical attention from a physician or hospital experienced with treating snakebites. Do not apply ice, do not use a tourniquet, and never cut on the fang marks. If you do not what kind of snake caused the bite, treat it as you would a venomous bite and do not waste time trying to catch or kill it.



WWW.RVCFIRE.ORG



Response Activity - Norco 6/9/16 to 6/15/16



Com Fire	1	2.5%
False Alarm	1	2.5%
Medical	28	70.0%
Other Fire	3	7.5%
Public Service Assist	3	7.5%
Traffic Collision	3	7.5%
Wildland Fire	1	2.5%
Total:	40	100.0%

Incidents Reported for Date between 6/9/2016 and 6/15/2016 and Norco City

Com Fire	1
False Alarm	1
Medical	28
Other Fire	3
Public Service Assist	3
Traffic Collision	3
Wildland Fire	1
Incident Total:	40

Riverside County Fire Weekly Activity Report- Norco

6/9/16 - 6/15/16

Activity Totals	Norco
PLAN REVIEWS	TOTAL
All Plan Reviews	2
INSPECTIONS	Norco
Annuals	6
New Construction	7
Re-inspections	2
Title 19 Inspections	
Business License Review	
C of O's	
Weed Abatement	
MEETINGS & OTHER	Norco
Meeting	1
Training	2
Special Inspections/Events	