City of Norco - Disclosure of Enterprise System Information

Vendor	Product	Purpose	Data Description	Custodian(s)	Data Collection Frequency	Data Collection Update
New World Systems	Logos.net	Financial System, utiltiy billing	Financial, Human Resources, Payroll	Information Systems	Daily	Daily
BMC	Track-It	IT Inventory Management	Permit, Parcel data	Information Systems	Daily	Daily
ESRI	GIS	Geographical Information Systems		Public Works Department	Monthly	Daily
Chamelon	Chamelon Software	Animal Control licensing	Streets, intersections, accidents	Public Works Department	Quarterly	Daily
Granicus	City Website	Website & Content Management System	Meeting documents, video	City Clerk	Daily	Daily
Accella	Permits plus	Permitting Administration	Building Permits and Property Tracking	Planning Department Building Division	Daily	As Needed
Parcelquest	Parcelquest	Parcel maps and property information				
ESET	ESET	Antivirus protection	Antivirus protection	Information Systems	Daily	As Needed
Active Networks	Class Program	Recreation Software	Recreation Classes and Facility Booking	Parks, Recreation and Community Services Department	Daily	As Needed
HDL Companies	Property Tax Web Application	Parcel Data	Property Tax Data		Daily	As Needed
HDL Companies	HDL Business License Software	Manage City's Business License	Business Licenses		Daily	Quarterly
For The Record	FTR Program	Public Meeting Audio Software	City Council, Commissions	City Clerk	Weekly	Weekly
IBM	Docushare	Document Archiving and Management		City Clerk	Quarterly	As Needed
ATSI	SCADA system	Water and Sewer Systems Management	Water and Sewer System Controls	Public Works Department	Weekly	Weekly
Aquametric	Sensus Automatic Meter Read	Water Consumption Software	Water consumption tracking - radio system	Public Works Department Fiscal and Support Services	Weekly	Weekly