

PUBLIC HEARING INFORMATION AND PROTEST

A public hearing on the proposed rate adjustments will be held as part of the regular City Council meeting, which starts at 7:00 p.m. on December 7th, 2016 at the City Council Chambers, located at 2820 Clark Avenue, Norco, California. At the time of the Public Hearing, the City Council will hear and consider all protests and objections concerning the proposed rates and will consider and may adopt the adjusted rates and charges.

Any property owner or any tenant directly responsible for the payment of water service fees may submit a written protest to the proposed rate increases to the City of Norco's water service fees; provided, however, only one protest will be counted per identified parcel. Any written protest must : (1) state that the identified property owner or tenant is in opposition to the proposed water rate increases; (2) provide the location of the identified parcel (by assessor's parcel number or street address); and (3) include the name and signature of the property owner or tenant submitting the protest. Written protests may be submitted by mail or in person to the City Clerk, City of Norco, 2870 Clark Avenue, Norco, CA 92860 or at the Public Hearing, December 7, 2016 at 7 pm, provided they are received prior to the close of the Public Hearing, which will occur when public testimony is concluded. Any protest submitted via e-mail or other electronic means will not be accepted. Please identify on the front of the envelope for any protest, whether mailed or submitted in person to the City Clerk's Office, Attn: Public Hearing on Water and Sewer Rate Increases.

The City Council will hear and consider all written and oral protests to the proposed rate increases for the City of Norco's service area at the Public Hearing. Oral comments at the Public Hearing will not qualify as formal protests unless accompanied by a written protest. Upon close of the Public Hearing, the City Council will consider adoption of a resolution authorizing the rate increases to the City of Norco's water and sewer service fees. If written protests against the proposed rate increases as outlined above are not presented by a majority of property owners or customers of record of the identified parcels upon which the rates are proposed to be imposed, the City of Norco will be authorized to impose the rate increases. For information regarding the proposed water and sewer rate increase, the Water and Sewer Rate Study, or questions about the Proposition 218 process, please contact the City of Norco at (951) 270-5678. For specific information regarding the proposed water rate increase and your water account, please contact Utility Billing at (951) 270-5654. Information is also available on our website at www.norco.ca.us.

EN ESPAÑOL: Si hablan y tienen preguntas sobre este documento, por favor llamen a (951) 270-5654.

We apologize for any duplicate mailers your household or business may have received. Addresses were gathered from both our customer database and the property tax rolls to ensure all rate payers are notified properly, according to the requirements established in Proposition 218.

PROTEST OF THE PROPOSED MULTI-YEAR WATER AND SEWER RATE INCREASE

I _____ protest this proposed multi-year increase to water and sewer rates.
PRINT

Property Address or
Assessor's Parcel Number: _____

Signature: _____ Date: _____

If you wish to use this form as your protest, please fill out
and submit in person or mail in a stamped envelope to:

City Clerks Office, Attention: Cheryl Link - City Clerk, City Hall
Norco City Hall, 2870 Clark Ave, Norco, CA 92860