



# Western Community Energy Program Overview

## What is Western Community Energy?

### ANSWER

- State law (AB 117) allows for local governments to **provide electricity to customers as an alternative** to the current energy provider (SCE)
- This approach is referred to as a “Community Choice Aggregation” Program, or CCA



**WESTERN**  
**COMMUNITY ENERGY**  
YOUR NEIGHBORHOOD POWER AUTHORITY

# What will WCE do for the community?

## ANSWER

- Provides customers with **choices** regarding their energy supply (totally voluntary)
- Creates **local control** over programs, rates, power supply / generation options
- **Creates favorable economic development opportunities**
  - Attract business with lower utility rates!
- **Provides utility bill savings**
- **Provides greener mix of energy** (up to 100% green, if desired)
- CCA's have a **strong track record of success**

## HOW LOCAL ENERGY AGGREGATION WORKS



## Major objectives **achieved**

1. **Reduce utility bills** – WCE rates will result in a bill decrease of 2% for residents, business, and community members
2. **Offer greener mix of energy**



37% renewable rate as WCE default at a discount



100% green rate provided at higher cost than you are paying now

## Ready to launch!

- WCE will be launching service in:
  - April 2020: Norco, Perris, and Wildomar
  - May 2020: Eastvale, Hemet, and Jurupa Valley
- Pre-enrollment notifications will be mailed out to community members in February/March (more on this later)

## Pre-enrollment notifications to businesses and residents

- February 3, 2020 notifications will begin to be mailed to all residents and business in WCE jurisdictions
- Customers can easily opt-out up to 60-days after WCE begins servicing without charges by SCE





# How much will I save?

WCE 2020 Example Rate									
WCE Rate Schedule	Unit/Period	SCE Generation Rate*	Discount		Non-Bypassable**		GMS***		WCE Generation Rate
<b>DOMESTIC</b>									
Energy Charge (\$/kWh)	Tier 1 (<= Baseline)	\$ 0.09746	4%	-	\$ 0.02668	-	\$ 0.000891	=	\$ 0.06900
	Tier 2 (101-400% Baseline)	\$ 0.09746	4%	-	\$ 0.02668	-	\$ 0.000891	=	\$ 0.06900
	Tier 3 (> 400% Baseline)	\$ 0.09746	4%	-	\$ 0.02668	-	\$ 0.000891	=	\$ 0.06900

- Average User = 950 kWh / month
  - Cost at SCE's Rate = **\$92.59**
  - Cost at WCE's Rate (before SCE surcharges) = \$65.55
  - Cost at WCE's Rate (after SCE surcharges) = **\$87.76**

# I have Solar, can I participate in WCE?

## ANSWER: YES

- Customers with solar can participate in WCE
- Solar enrollments will occur quarterly on April 2020, July 2020, October 2020, and January 2021 alongside their annual true-up
- All Solar customers will then begin to receive automatic true-ups annually in October 2021.
- If you generate more than they consume, you will receive payment for the difference.
  - WCE Net compensation rate is \$.0690/kWh
  - SCE Net compensation changes monthly but general has ranged from \$0.03548 - \$0.05066/kWh



## As a customer of WCE, can I still participate in SCE Energy Programs?

### ANSWER: YES

- You can continue to participate in all Programs
  - CARE, FERA, rebates, and summer discount plans
- Many of the programs are funded through the Public Goods Charge (small fee paid by all customers) for development of energy programs
  - WCE does not affect this
- WCE can actually enhance existing or develop new energy programs personalized for its customers.

# What will my bill look like if I'm a WCE customer?

ANSWER: **PRETTY MUCH THE SAME**

**SOUTHERN CALIFORNIA EDISON**  
An EDISON INTERNATIONAL Company

P.O. Box 300  
Rosemead, CA  
91772-0001  
www.sce.com

**Your electricity bill**  
SMITH, JOHN / Page 1 of 8

For billing and service inquiries call 1-800-974-2356, **1** **Customer account X-XX-XXX-XXXX**

Date bill prepared: Mar 31 '17

1234 YOUR STREET  
YOUR CITY, CA 12345-6789

**Your account summary**

Previous Balance	\$134.59
Payment Received 03/10	-\$134.59
Balance forward	\$0.00
Your new charges	\$115.38
<b>Total amount you owe by Apr 19 '17</b>	<b>\$115.38</b>

**Summary of your billing detail**

Service account	Service address	Billing period	Your rate	New charges
<b>2</b> X-XXX-XXXX-XX	1234 YOUR STREET YOUR CITY, CA 12345-6789	Feb 28 '17 to Mar 29 '17	DOMESTIC (SCE)	<b>4</b> \$79.02
<b>3</b> X-XXX-XXXX-XX	1234 YOUR STREET YOUR CITY, CA 12345-6789	Feb 28 '17 to Mar 29 '17	DOMESTIC	<b>5</b> \$36.36
				<b>6</b> <b>\$115.38</b>

- You will still receive your bill from SCE
- The line below would be added; shows CA energy cost
- All else is the same





## Must all residents and businesses participate in WCE?

**ANSWER: NO**

- Customers can opt-out, and stay with SCE/ join at any time (via phone, on-line, or mail)
- WCE will notify all consumers 2 times prior to program launch and 2 times after program launch
  - Provides consumers an opportunity to opt out if they wish
  - After that, customers can still opt out at any time

## Professionally staffed Call Center

- Monday – Friday 7:00a.m. – 7:00p.m.
- Interactive Voice Recording (IVR) will support answering community questions on weekends and outside of business hours.

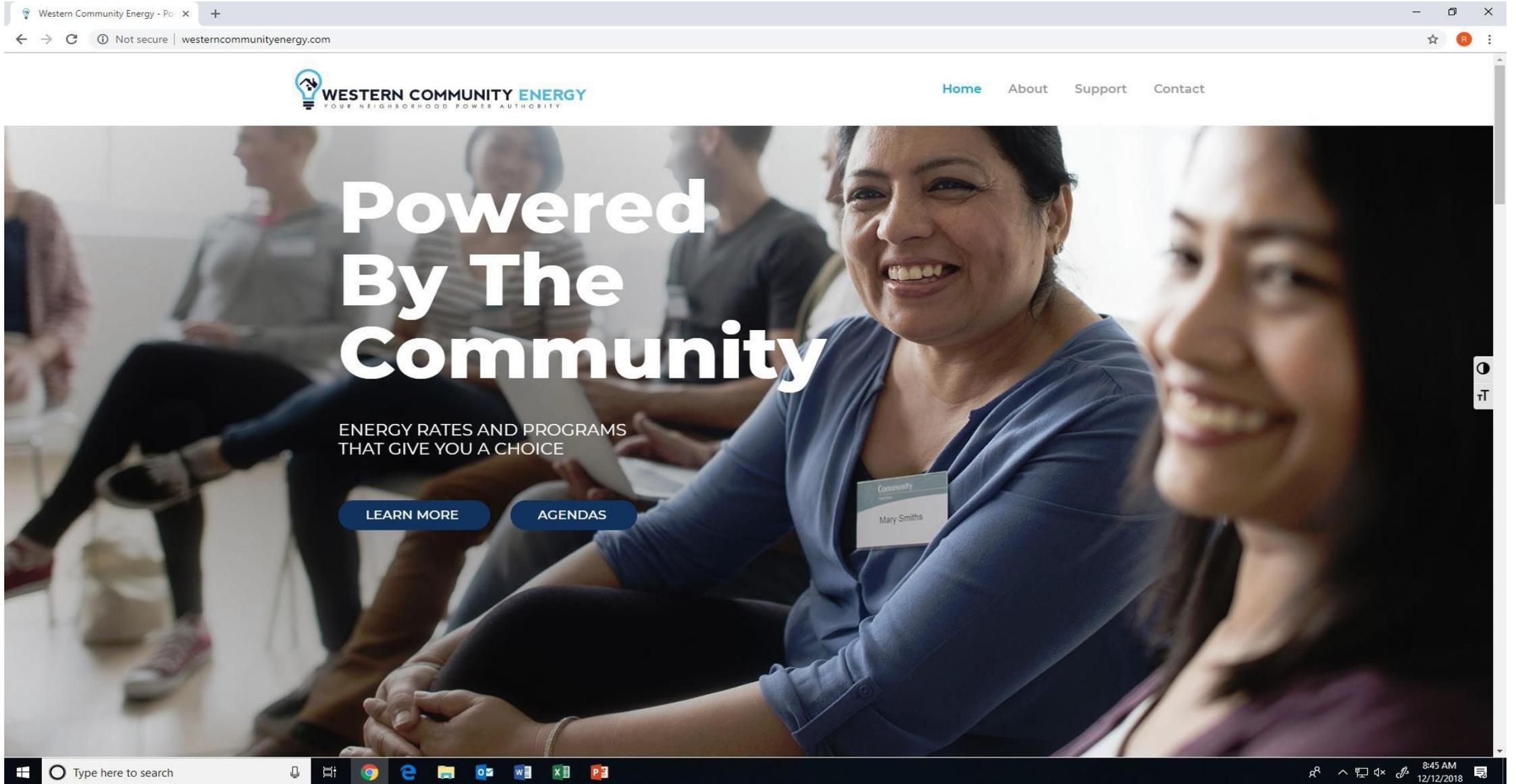
*Questions about WCE, billing and customer services:*

- (866) 356-4175 or [customerservice@westerncommunityenergy.com](mailto:customerservice@westerncommunityenergy.com)

Questions about SCE services:

- (800) 974-2356 or [sce.com](http://sce.com)

# Visit WCE's website for more information!



The screenshot shows a web browser window displaying the Western Community Energy website. The browser's address bar shows the URL [westerncommunityenergy.com](http://westerncommunityenergy.com). The website's header includes the logo and a navigation menu with links for Home, About, Support, and Contact. The main content area features a large photograph of a community meeting with several people seated and talking. Overlaid on the image is the text "Powered By The Community" in large white font, followed by "ENERGY RATES AND PROGRAMS THAT GIVE YOU A CHOICE" in smaller white font. Below this text are two blue buttons labeled "LEARN MORE" and "AGENDAS". A name tag on one of the women in the photo reads "Community" and "Mary Smiths". The Windows taskbar at the bottom shows the search bar, task view icon, and several application icons. The system tray on the right indicates the time is 8:45 AM on 12/12/2018.

# Frequently Asked Questions

While a CCA program is not a new concept in California, we know it's new to you, and we're here to help you navigate it every step of the way. See below for our Frequently Asked Questions to learn how you can begin saving money on your electricity bill right away—just for being a member of your community!

En Español

Q: What is a CCA Program?



Q: How does a CCA work?



Q: Are there other CCAs in California?



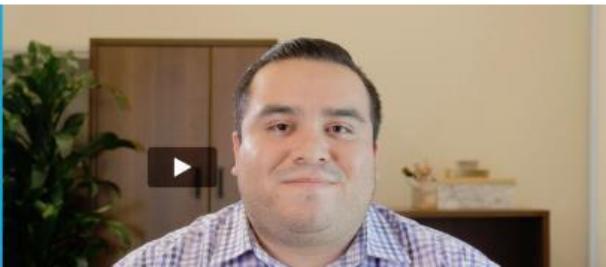
Q: What are the benefits of Western Community Energy?



Q: Who do I call if my power goes out?



Q: What will I save?



# Contacts

## WCE Call Center: (866) 356-4175

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