

Norco Citizen Guide

Abandoned Vehicles		
On private property	Code Enforcement	951-270-5684
On public property	Sheriff's Department	951-270-5673
Air Quality		
South Coast Air Quality District		800-572-6306
Animals	Animal Control	951-737-8972
Banners		
Business/Non-Profit	Planning	951-270-5661
Sixth Street	Deputy City Clerk	951-270-5623
Bees	Vector Control	951-340-9792
Building Permit	Building	951-270-5636
Business Associations		
Norco Area Chamber of Commerce		951-737-6222
Construction Issues	Building Department	951-270-5636
Council Meeting Agenda	City Clerk	951-270-5617
Dial-a-Ride		800-795-7887
Economic Development	Economic Development	951-270-5644
Election Information	City Clerk	951-270-5617
Emergency Help	Fire & Sheriff	9-1-1
Non-Emergency	Sheriff Department	951-776-1099
Fences & Walls		
Zoning Requirements	Planning	951-270-5661
Permits	Building	951-270-5636
Fire Hazards	Fire	951-737-8097
Flies	Vector Control	951-340-9792
Freeway Information	Caltrans	800-427-7623
Graffiti	Public Works	951-270-5607
Household Hazardous Waste	Riverside County	951-486-3200
Small Business Waste	Riverside County	951-358-5055
Landlord - Tenant Information	Riverside County	951-682-6581
Library - Norco		951-735-5329
Licenses		
Business	Fiscal & Support Services	951-270-5679
Dog	Animal Control	951-737-8972
Lights		
Street Light Repair	So California Edison	800-655-4555
Maintenance		
Parks	Parks & Recreation	951-270-5632
Public/City Trees	Public Works	951-270-5607
Streets & Trails	Public Works	951-270-5607
Mosquitoes	Vector Control	951-340-9792
Municipal Code	City Clerk	951-270-5617
Park Facility Reservations	Parks & Recreation	951-270-5632
Parks & Recreation Programs		
Youth Programs	Parks & Recreation	951-270-5632
Youth & Adult Sports	Parks & Recreation	951-270-5632
Permits		
Banners	Planning	951-270-5661
Building	Building	951-270-5636
Burning/Open Fire	Fire	951-737-8097
Electrical & Plumbing	Building	951-270-5636
Food Vendors	Riverside County	888-722-4234
Garage Sales	Fiscal & Support Services	951-582-5544
Land Use	Planning	951-270-5661
Swimming Pool	Building	951-270-5636
Recycling Collection	Waste Management	800-423-9986
Redevelopment	Redevelopment	951-270-5644
Rodents	Vector Control	951-340-9792
Sandbags	Public Works	951-270-5632
Senior Center	Parks & Recreation	951-270-5647
Sewage	Public Works	951-270-5607
Signs - Information	Planning	951-270-5661
Social Services	Riverside County	2-1-1
Street Maintenance	Public Works	951-270-5607
Swimming Pool		
Dirty Private Pool	Code Compliance	951-270-5684
Fences & Gates	Building	951-270-5636

Trash			
Collection	Waste Management		800-423-9986
New Service	Fiscal & Support Services		951-270-5654
Trees			
City Tree Trimming	Public Works		951-270-5607
Utilities			
Electricity	Southern California Edison		800-655-4555
Gas	The Gas Company		800-427-2200
Water/Sewer (New Service/Billing)	Fiscal & Support Services		951-270-5654
Voter Registration	Riverside County		951-486-7200
Water Leak Outdoors	Public Works		951-270-5607
Weed Abatement			
Private Property	Fire		951-737-8097
Public Right-of-Way	Public Works		951-270-5607
Zoning Information	Planning		951-270-5661

Who's in charge?

		Contact via Email:	
Mayor	Kevin Bash		kbash@ci.norco.ca.us
Mayor Pro Tem	Kathy Azevedo		kazevedo@ci.norco.ca.us
Council Member	Berwin Hanna		bhanna@ci.norco.ca.us
Council Member	Herb Higgins		hhiggins@ci.norco.ca.us
Council Member	Harvey Sullivan		cnclmbr@att.net
City Manager	Beth Groves		951-270-5617
Deputy City Manager/Finance Director	Andy Okoro		951-270-5651

Who do I call if I don't know who to call?

City Hall – Online All the Time		www.norco.ca.us
City Information Line		951-735-3900
Animal Control		951-737-8972
Building Division		951-270-5636
City Clerk		951-270-5617
City Manager		951-270-5617
Planning Division/Code Compliance		951-270-5661
Redevelopment		951-270-5644
Fiscal & Support Services		951-270-5651
Fire Department (Administration/Non-Emergency)		951-737-8097
Fire Emergency		9-1-1
Library		951-735-5329
Parks & Recreation		951-270-5632
Public Works		951-270-5607
Sheriff Business Office		951-270-5673
Sheriff Emergency		9-1-1
Sheriff Non-Emergency Dispatch		951-776-1099
Sheriff Norco Citizens Patrol		951-582-5673

Norco City Hall
2860 Clark Avenue
Norco, CA 92860

Hours of Operation:		
General Office:	Monday thru Thursday	8:00am to 6:00pm
City Hall Public Counters (Building/Planning/Engineering):		
	Monday thru Thursday	10:00am to 4:00pm or by Appointment
Parks and Recreation Public Counter:		
	Monday thru Thursday	10:00am to 3:00pm or by Appointment
		Online Class Reservation System is Available
Sheriff Sub-Station Public Counter:		
	Monday thru Thursday	10:00am to 2:00pm