



# Norco

www.norco.ca.us

## Residential Solid Waste and Recycling Program Information



Waste Management provides a wheeled cart for collection of your trash, green waste and recyclables which are picked up weekly.

### WHAT GOES IN YOUR CART?

Waste Management supplies trash (burgundy), green waste (green) and recycling (grey) containers.

#### TRASH

*(WM supplied burgundy cart)*

The trash cart is for all household waste that is not included in the list of recyclables or green waste. Remember to place all refuse inside the trash container and all recyclables and green waste in their appropriate container.

#### GREEN WASTE CART

*(WM supplied green cart)*

##### Green waste materials include:

- Grass / Leaves
- Tree Branches
- Plants / Weeds
- Garden Trimmings

*(No: palm fronds, soil, rocks, manure or animal waste)*

#### RECYCLING CART

*(WM supplied grey cart)*

##### Recyclable materials include:

- Newspapers
- Cardboard
- Mixed Paper
- Bulk Mail
- Cereal Boxes
- Magazines & Phone Books
- Juice/Milk Cartons
- Aluminum Cans
- Tin / Steel Cans
- Plastic Bottles
- Glass / Plastic
- Food & Beverage Containers
- No Plastic Bags**

**NOTE:** Additional trash, recycle and green waste carts are available for a nominal fee. Contact the City of Norco at (951) 270-5669 to request additional carts.

**MANURE SERVICE:** A separate cart or bin for manure collection is required. Residents cannot use their own containers for the collection of manure and manure cannot be mixed with trash, green waste and/or recycling. Contact the City of Norco for manure service.

### CART SERVICE REMINDERS

1. Keep cart lids closed to prevent spillage or pollution.
2. All trash, green waste and recyclables outside the cart will not be collected.
3. Place your carts at the curb, away from horse trail fencing, by 6 am on your collection day.
4. Roll carts into the street and place them against the curb with handles facing your home. Place carts at least two feet apart from other carts and objects.
5. Do not place containers in the horse trail or near trail fence.

### HOLIDAY SCHEDULE

Waste collection does not occur on the following holidays:

- New Year's Day
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day

When a holiday falls on a Monday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delays.

## **BILLING**

The Residential services are billed monthly by the City of Norco. Reduced rates available to qualified seniors. Contact the city at (951) 270-5669 for more information.

## **BULKY ITEM AND COLLECTION**

Residential customers may request a free bulky item pick up three (3) times a year. Advance notice is required to schedule a free bulky item pick up. Please contact Waste Management at (800) 423-9986 at least 48 hours in advance of your regular service day. Additional pick ups are available for a nominal fee. Bulky items shall include, but are not limited, to appliances, furniture or multiple smaller items not exceeding one and one-half cubic yards.

## **TEMPORARY BIN AND ROLL-OFF SERVICE**

Large bins are available for rent to help you dispose of waste from home remodeling, major landscaping, roofing or other big household projects. For rate and other information, please call Waste Management Customer Service Center at (800) 423-9986.

## **DISPOSAL OF USED MOTOR OIL**

Residents may schedule used oil pick up on their regular trash day. All oil must be placed in a screw top container to avoid spills. Please schedule at least one business day before pick up day and place all containers at the curb along side your trash cart.

## **HOUSEHOLD HAZARDOUS WASTE**

Household hazardous waste cannot be collected by Waste Management. Please call the Riverside County Waste Management Department at (800) 304-2226 or (951) 486-3200; or you can also visit them on the web at [www.rivcowm.org/opencms/hhw/index.html](http://www.rivcowm.org/opencms/hhw/index.html). Household hazardous waste includes: used oil filters, paint, antifreeze, batteries, propane tanks, pesticides, household cleaners, pool chemicals, sharps/needles and fluorescent bulbs.

## **BATTERY COLLECTION**

Deposit your Household Batteries into the battery recycling kiosks at Norco City Hall or Norco Senior Center at no cost.

## **SHARPS (Home-generated hypodermic needles, syringes, lancets and other "sharps")**

To order a Sharps container call 1-800-423-9986 and one will be delivered to your home. After the container has been filled, simply place the container in the mail-back box and give it to your mail carrier. On an annual basis, residents will receive one free Sharps Mail-Back container. A second and third kit is available for a \$5.00 co-pay. Only one Sharps Mail-Back kit can be requested at a time.

## **FREE DUMP DAYS**

Please check city website for City-wide dump days at [www.norco.ca.us](http://www.norco.ca.us).

## **MANURE**

The City of Norco uses a 3-cart collection system with an additional 4th cart or 2-yard bin for the collection of manure. To order Manure bin service please contact the City of Norco at (951) 270-5669

## **CHRISTMAS TREE RECYCLING**

We will collect and recycle Christmas trees from December 26 for two (2) consecutive weeks at no additional charge. Trees longer than four (4) feet must be cut in half. Please remove all decorations including tinsel, lights, ornaments and tree stands. Flocked trees will be collected by the trash truck and cannot be recycled.